



Trinity Health

COVID-19 Recovery: Guidebook for Resuming Services, 3rd edition

Sheila Johnson on behalf of Task Force for the
MGPS, CIN Independent Affiliates/Private
Community Providers sections

Overview

- Request from Executive Leadership for edits/revisions
- Goal:
 - Revision of guidance for consistency across MGPS and Independent Affiliates/Private Community Providers sections
 - Integration across continuum points where able
 - Maintaining separate guidance where appropriate

Private Community Providers = Independent Affiliates not in our CINs

Approach

- Task Force including Health Ministry and System Office representatives
- Kept best of each section from 2nd edition and used in both sections
- Integration across continuum
 - e.g. Visitor Policy inclusion of Persons Accompanying Patients for entire enterprise, while keeping Persons Accompanying Patients in MGPS and Independent Affiliates/Private Community Providers
- Separate guidance where appropriate
 - e.g. Facilities

MGPS

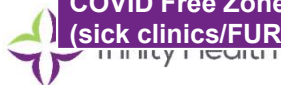
MGPS Summary of Revisions

| Document Portion | Revision/Comment |
|---|--|
| Entire MGPS and Independent Affiliate/Private Community Providers sections | Renamed to have Consistent language for COVID-Free Zones (Well Clinics) and non-COVID Free Zones (Sick/FURI Clinics). Our constituents in the ministries expressed wanting to better understand the terms COVID-Free Zone and non-COVID Free Zones, therefore we updated to provide greater clarification. |
| | Grammatical, formatting, and reduction in repetition |
| Table of Contents | Changed Nomenclature for Ambulatory Clinics to Independent Affiliate/Private Community Providers |
| MGPS Table of Contents | Changed nomenclature for COVID-Free and Non-COVID-Free Zone to include Non COVID Free Zones (Sick Clinics/FURI) and Non-COVID-Free Zones (Well Clinics) for section 4 |
| MGPS Section 1- Ambulatory Office Visits and Procedures | Reorganized content to clearly delineate what is Telehealth, In person, and Outreach |
| | Added Telehealth Overview in both MGPS and Independents (What is Telehealth from Department of Health and Human Services (HHS)) |
| | Promotion of In-Person visits where clinically appropriate, especially pediatric immunization catch up |
| | Paired down the language for the In Office Surgery section to be more concise, including consistent definition of COVID-Free and Non-COVID free zones |
| | Moved COVID-19 Testing first under the testing section |
| MGPS Section 2- Regulations for Persons Accompanying Patients | Revised PPE based on guidance from Infection Prevention Control (IPC) Clinical Care group, and aligned with section regarding COVID-Free vs Non-COVID Free zone |
| | Added verbiage Note: If the person accompanying the patient does not meet the above criteria, they should be asked to return to their vehicle and if unable, to wait in the waiting room at an appropriate social distance. |
| MGPS Section 3- Office and Ambulatory Clinic Operations | Added communication overview and revised document links |
| MGPS Section 4- COVID Free Zones(Well Clinics) and Non-COVID Free Zones (sick clinics/FURI) | Added Rural Health Clinic recommendations under Building and Infrastructure heading |
| MGPS Section 7 Independent Affiliates/Private Community Providers | Changed nomenclature for COVID-Free and Non-COVID-Free Zone to include Non COVID Free Zones (Sick Clinics/FURI) and Non-COVID-Free Zones (Well Clinics) for section 4 |
| Independent Affiliates/Private Community Providers | Removed PPE Guidance from this section as it was duplicative of section 3 |
| Independent Affiliates/Private Community Providers | Provided consistent verbiage for sections that are common to both MGPS and Independent Affiliates/Community Practice Providers sections. Added a link for Group Purchasing opportunity. Added "Disinfectant Wipe Alternative-Ambulatory guideline" |

Independent Affiliates/Private Community Providers

Independent Affiliates/Private Community Providers Summary of Changes

| Document Portion | Revision/Comment |
|---|--|
| Overall Document | Renamed to have Consistent language for COVID-Free Zones (Well Clinics) and non-COVID Free Zones (Sick/FURI Clinics). Our constituents in the ministries expressed wanting to better understand the terms COVID-Free Zone and non-COVID Free Zones, therefore we updated to provide greater clarification. |
| | Grammatical, formatting, and reduction in repetition |
| Table of Contents | Changed nomenclature from Ambulatory Clinics to Independent Affiliates/Private Community Providers Changed nomenclature of FURI and Well Clinics to Non-COVID Free Zones (Sick/FURI Clinics) and COVID-Free Zones (Well Clinics) |
| Ambulatory Office Visits and Procedures | Reorganized content to clearly delineate what is Telehealth, In person, and Outreach |
| | Added Telehealth Overview in both MGPS and Independents (What is Telehealth from Department of Health and Human Services (HHS)) |
| | Promotion of In-Person visits where clinically appropriate, especially pediatric immunization catch up |
| | Paired down the language for the In Office Surgery section to be more concise, including consistent definition of COVID-Free and Non-COVID free zones |
| | Moved COVID-19 Testing first under the testing section |
| | Revised PPE based on guidance from Infection Prevention Control (IPC) Clinical Care group, and aligned with section regarding COVID-Free vs Non-COVID Free zone |
| Regulations for Persons Accompanying Patients | Added verbiage Note: If the person accompanying the patient does not meet the above criteria, they should be asked to return to their vehicle and if unable, to wait in the waiting room at an appropriate social distance. |
| Office and Ambulatory Clinic Operations | Added communication overview and revised document links, group purchasing opportunity link, and "Disinfectant Wipe Alternative-Ambulatory Guidance. |
| COVID Free Zones(Well Clinics) and Non-COVID Free Zones (sick clinics/FURI) | Changed nomenclature for COVID-Free and Non-COVID-Free Zone to include Non COVID Free Zones (Sick Clinics/FURI) and Non-COVID-Free Zones (Well Clinics) for section 4 |



Independent Affiliates/Private Community Providers Checklist

- Dr. VanWinkle request
- Created to accompany section for identifying contents and use

Communication

- MGPS – Bill Hardimon
- CIN Independent Affiliates – Noah's Ark - June 9, 2020
- Private Community Providers – Sandy Hess and Doug Rich

Related Materials

- COVID-19 Recovery: Guidebook for Resuming Services, 3rd edition
- COVID-19 Recovery: Guidebook for Resuming Services, 3rd edition – *MGPS section*
- COVID-19 Recovery: Guidebook for Resuming Services, 3rd edition - *Independent Affiliates/Private Community Providers*
- Guidebook Checklist - *Independent Affiliates/Private Community Providers*