

Dear Valued Patient,

Saint Francis Hospital is proud to continue our work to be a compassionate and transforming healing presence within our communities, which has proven to be needed now more than ever.

During the COVID-19 pandemic, we have continued to perform essential surgeries and procedures for patients when it was determined delaying the procedure could cause harm. After a thorough evaluation, we will begin moving forward to resume other select surgeries, procedures and vital services. Safety is one of our core values and remains a top priority during this phased approach to resume select surgeries.

As part of our commitment to safety of both our patients and our caregivers, we have implemented the following daily practices:

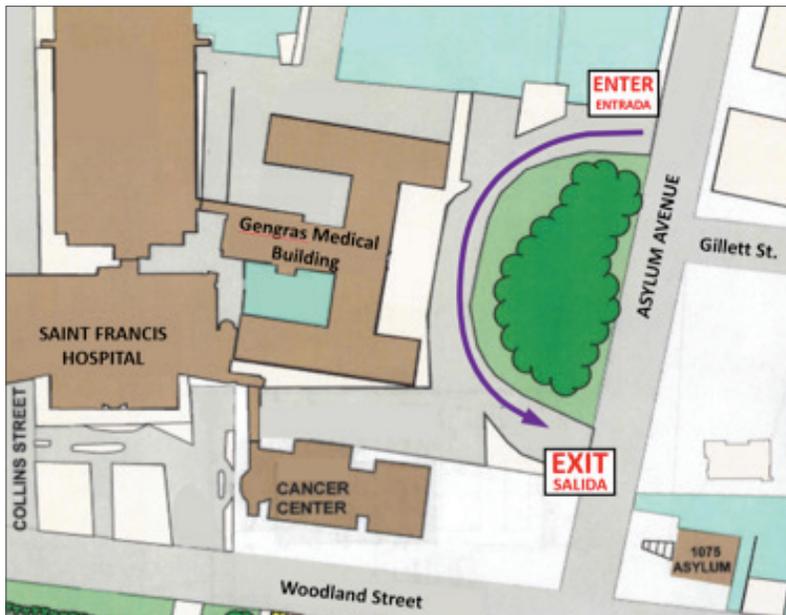
- We have designated COVID-free zones to minimize risk (COVID-Free Zones are areas where we provide care only for people not known to have COVID-19 or COVID-19 symptoms.) We will continue to perform temperature screenings of all patients and staff.
- We provide and require masks to be worn by everyone throughout our facilities.
- We are following the CDC's standards with cleaning - with increased frequency and special attention to surfaces that are frequently touched, like doorknobs and flat surfaces.
- We remain closed to visitors, with the exception of compassionate visits. Compassionate visits include our labor and delivery units, hospice care, pediatric care, and companions for outpatient surgeries and procedures. Compassionate visits are limited to one visitor, age 18 or older, per patient at a time.
- We continue safe social distancing measures wherever possible.

In addition to these daily practices, we have implemented the following enhanced pre-operative protocols:

- All patients scheduled for procedures that will require an overnight stay will need a COVID-19 (SARS-Cov-2 PCR) test on the day before the scheduled procedure.
- Patients undergoing procedures that require anesthesia, but are expected to go home on the same day the procedure is performed, will need a COVID-19 (SARS-Cov-2 PCR) test within 48 hours of their scheduled procedure.
- The pre-operative team will schedule a COVID-19 testing appointment for each patient requiring a test and will contact you with appointment details.
- COVID-19 testing is available at the drive-through testing site at Saint Francis Hospital located at 1000 Asylum Avenue, Hartford. (see map on reverse).
- After completing the COVID-19 test, patients are expected to self-quarantine until leaving home to come in for their procedure.
- If a patient tests positive, a provider will call the patient and the procedure may be postponed.
- At the time of a negative test result, the procedure will continue as planned in the COVID-free zone (COVID-Free Zones are areas where we provide care only for people not known to have COVID-19 or COVID-19 symptoms). Patients will not be contacted for negative test results.

Continued ►

COVID-19 drive-through testing site, Hartford location:



Tips for testing:

- Please arrive on time for testing appointment.
- Follow signs for "PRE-OP COVID TESTING" (picture above).
- Once in the drive-through line, a helper will guide you to the correct lane.
- You will need to show a valid ID (driver's license or state issued identification card) to receive the test.

Visit our website, [TrinityHealthOfNE.org](https://www.TrinityHealthOfNE.org) for the most up-to-date COVID-19 information or call our COVID-19 Community Hotline 1-888-786-2790 with any questions.

Thank you for choosing Saint Francis Hospital, a member of Trinity Health Of New England, as your trusted health care partner.

Sincerely,
John F. Rodis, MD, MBA, FACHE
President
Saint Francis Hospital and Medical Center